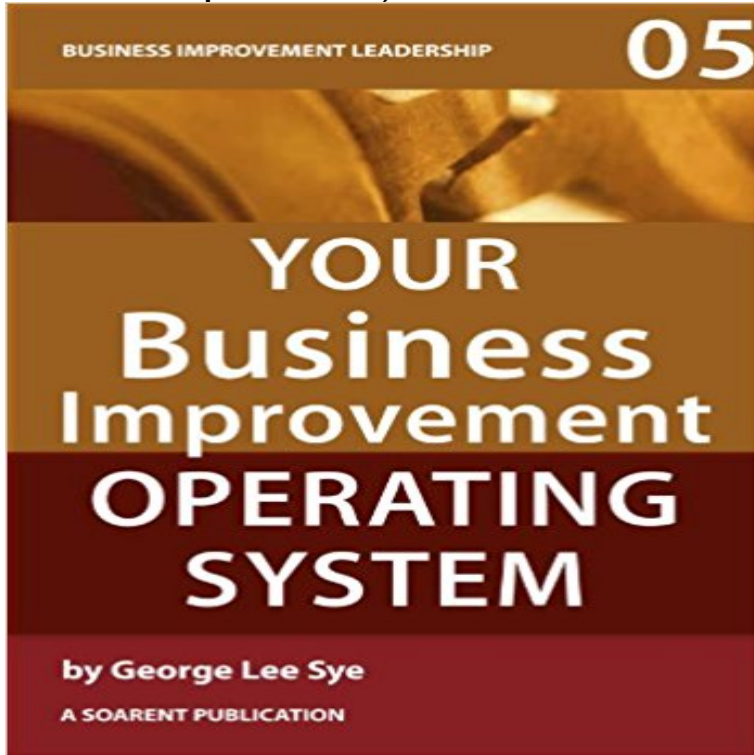


# Your Business Improvement Operating System (Business Improvement Leadership Book 5)



It has been claimed approximately 80 percent of companies that initiate a business improvement initiative do not generate the returns they should be generating. Do you know why? The answer is in this book. George Lee Sye shows us how to do the single most important thing a business improvement manager or leader must do to ensure we are not in one of those companies that fail in their improvement efforts. And that is to create a management control framework, or as George calls it, a business improvement operating system. The operating system is made up of 10 core elements. These elements encompass the 10 most important elements for addressing the causes of failure, and ensuring the risks that every business improvement initiative is confronted with do not become reality. The major topics of this book include:- Management Control and Risk Framework- Management Controls- The BI Operating System- Cost Benefit Reporting- Monitoring and Controlling Implementation. This is an easy read, the principles of which can be mapped across to any initiative or operational context. It is also a must read for every business improvement leader. ISBN 978-0-9870850-9-2

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