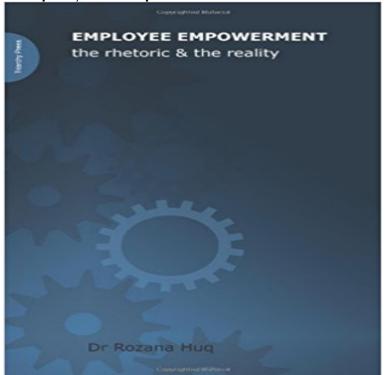
## Employee Empowerment: The Rhetoric & the Reality



Inside this neat little book is a wealth of information on Employee Empowerment. Divided into clearly defined sections are: a clear navigation of the management literature and explanation of controversies surrounding employee empowerment; the key concepts that must be addressed and where the problems in interpretation arise; two live case studies (one large organisation with over 2000 employees and one small with 54 employees); an outline of the research methodology and sample questions; direct feedback from boardroom members to frontline operatives about their experiences of empowerment, revealing the pitfalls that may be common to many organisations; an overview of the findings with suggestions on what needs to be considered before implementing an employee empowerment programme; extensive bibliography providing an excellent reference resource. The practical nature of the research into both formal and informal employee empowerment programmes makes this book a valuable resource, not only to researchers and academics, but also to practitioners in large and small organisations who are considering an empowerment programme or who want to understand and improve their current policies.

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