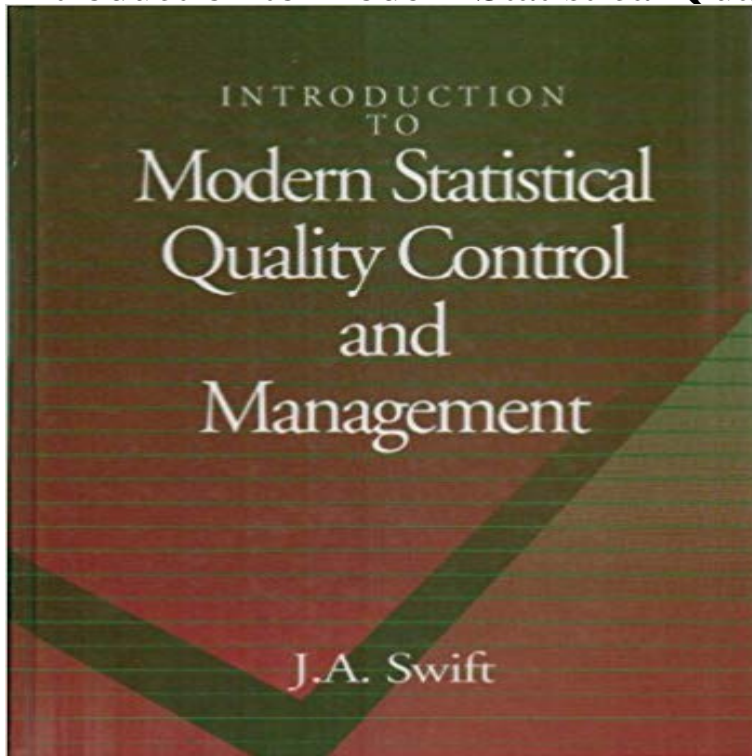


Introduction to Modern Statistical Quality Control and Management



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Total Quality Management: Concepts and Principles
Tools and Techniques
Implementation
Quality Innovators
Walter A. Shewhart
W. Edwards Deming
Kaoru Ishikawa
Joseph M. Juran

PART II: QUALITY AWARDS
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George M. Low Award (NASA Excellence Award)
The Deming Prize

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